



**Rural/Metro[®]
Medical Services**

HomeHelpLine

Here are just a few of the reasons why you should choose **HomeHelpLine** from Rural/Metro Medical Services:

HomeHelpLine does even more

- Hospitalization/Rehabilitation waiver of fees
- Snowbird Service
- Automatic Testing
- Ability to change your information online
- A/C Power loss notification

For more information, please contact:

Sheryl Maher

HomeHelpLine Manager

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Phone: 716.218.7074

or toll free at 877.810.1555.

Fax: 716.218.7105

Also visit: www.MyHomeHelpLine.com

- Simple and easy to use
- Always on, 24 hours a day, 7 days a week
- Lets you keep your independence and stay in your home
- Get medical attention when you need it
- One low monthly fee – less than \$1 per day
- Automatic payment option available
- No long-term commitment
- No equipment to buy



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Rural/Metro Medical Services
481 William L. Gaiter Parkway
Buffalo, New York 14215

www.ruralmetrowny.com



**Push-button
peace of mind for you
and your loved ones**

DEPENDABLE. AFFORDABLE. LOCAL.

Because every minute matters

A medical emergency can happen any time, day or night. But with **HomeHelpLine**, all you have to do is **press a button**.

Within seconds, **HomeHelpLine** automatically calls one of our local, medically trained dispatchers, who send the medical personnel you need, straight to your home. We can even provide the medical team with potentially life-saving information about your medications, allergies and health history.

You don't have to call 911.

You don't even have to call your family, friends or neighbors – we automatically call anyone on your "emergency contact" list.

Best of all, at less than \$1 a day, **HomeHelpLine** is very affordable for seniors and others on a fixed budget.



HomeHelpLine is ideal if you:

- Have a serious medical condition or other physical challenges
- Are a senior who has been in the hospital recently
- Have a history of falling
- Live alone, or spend several hours alone, day or night
- Have heart disease, diabetes, arthritis, or suffered a stroke
- Are recovering from surgery



HomeHelpLine

All calls handled by local, professional emergency dispatchers

Unlike other personal emergency reporting systems, all **HomeHelpLine** calls are handled by trained emergency medical dispatchers who live and work right here in Western New York. These highly skilled, professional personnel are the same people who dispatch ambulances for Rural/Metro Medical Services. They know the local hospitals and other details that can make a difference in an emergency.

The people you trust - the security you need

Rural/Metro has been serving Western New York for more than 50 years, helping people at the most critical times of their lives. We are proud to have achieved the highest national guidelines in the ambulance industry **(only 1% of all ambulance services in the country meet this standard)**.

Push-button peace of mind at your fingertips

The main **HomeHelpLine** unit features easy-to-see, clearly labeled buttons. Around the house, **you can wear the wristband transmitter like a watch, or choose the neck pendant or belt clip** (with a safety breakaway feature). All three options are water resistant – perfect for when you shower or wash the dishes.



Installs quickly and easily

HomeHelpLine doesn't need any special equipment – just an electrical outlet and your home phone line. Our service technician will test everything, show you exactly how it works, and answer all of your questions. The main unit even has a built-in rechargeable back-up battery, so it can last for days if your electricity goes out.

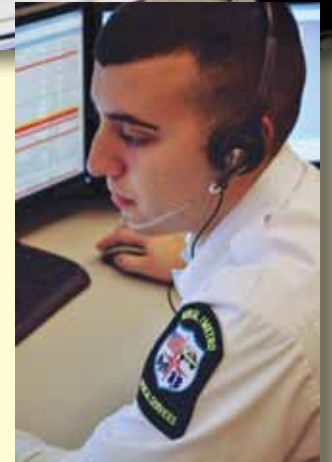


The following are testimonials we have received from **HomeHelpLine** customers:

"I want to say a special 'Thanks' for saving my life."

"Your technician was here this morning and I can't tell you what a delight he was. This is so completely different from any of the other services I've had. This is a much more personal feeling, and that is the feeling I had when I spoke with you in the beginning. I'm very happy and pleased to be with your service. Thank you very much"

"Thank you for being there when we needed you."



Sign up now

HomeHelpLine installation is available 7 days a week. In fact, we can usually install **HomeHelpLine** in your home within 48 hours of when you order.

To schedule your appointment, please call **716.218.7074**, or toll free at 877.810.1555.

To learn more, please visit our website at **www.MyHomeHelpLine.com**.

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